

Position Title:	Department:
Busser/Food Runner (Non-Exempt)	FOH (Front of House)

#### **Reports to: Department Manager**

## **Job Summary**

The role of a Busser is to lead the excitement of the RoadHouse Cinemas (RHC) experience, from the first impression to the last impression. Understand the culture of the concept, and the ability to expressively educate all guest inquiries. Maintain professionalism in a positive environment, and uphold the quality standard of our products to ensure guest satisfaction. He/she will assist in the safety of our guests by utilizing all food-safety guidelines and policies to ensure guest satisfaction.

#### **Essential Functions**

- Multitask with a sense of urgency, while maintaining consistency and accuracy
- Ensure proper usage of RHC equipment (IPad, card readers, Venue Valet touch screens)
- Know and communicate RHC movie ticket and menu specials
- Professional communications with staff and guests
- Maintain facility cleanliness inside and out; including debris in walk ways, re-setting auditoriums, restrooms, lobby and patio
- Pre-bus and keep up with overall cleanliness of theatres.
- Deliver food and beverages accurately to assigned tables
- Must adhere to liquor laws and alcohol policies
- Perform Drink Expo
- Review bathroom cleanliness each time you use it (per training guidelines), and per assigned duties
- Teamwork, assisting with all other departments as needed.
- Perform other duties as assigned

# **Experience and Education:**

- No previous experience necessary.
- Must obtain Title 4 certification and Food Handlers Card within 30 days of hire.

### **Physical Requirements**

- Frequently stoop, kneel, crouch, or crawl.
- Regularly: stand, walk, climb stairs, balance;
- use hands to grip, handle, feel, reach;
- talk and hear;
- lift 25 pounds at waist or shoulder level.

Employee Signature:	Date:	-