



<b>Position Title:</b> Server (Non-exempt)	<b>Department:</b> FOH (Front of House)
<b>Reports to: Department Manager</b>	
<b>Job Summary</b>	
<p>The Server will lead the excitement of the RoadHouse Cinemas (RHC) experience, from the first impression to the last impression. Understand the culture of the concept and the ability to expressively educate all guest inquiries. In this position, the server is considered a salesperson responsible for upselling through suggestive-sales of menu food and beverage items. Maintain professionalism in a positive environment, and uphold the quality standard of our products and service to ensure guest satisfaction. He/she will assist in the safety of our guests by utilizing all food-safety guidelines and policies to ensure guest satisfaction.</p>	
<b>Essential Functions</b>	
<ul style="list-style-type: none"> <li>• Multitask with a sense of urgency, while maintaining consistency and accuracy</li> <li>• Anticipate guest perception/needs.</li> <li>• Acknowledge guests on premises with “hello” and smile</li> <li>• Full-cycle guest service from greets, check-backs, to closing out guest tabs</li> <li>• Suggestive selling of company merchandise, food and drinks</li> <li>• Know and communicate RHC movie ticket and menu specials</li> <li>• Accurately handle cash, credit and gift card transactions to close out guest tabs</li> <li>• Use RHC equipment with respect and care (IPads, card readers, venue valet touch screens)</li> <li>• Cash handling using POS (Point of Sales) system correctly</li> <li>• Teamwork, assisting with all other departments as needed</li> <li>• Suggestive selling of company merchandise, food and drinks</li> <li>• Pre bus</li> <li>• Review bathroom cleanliness (per training guidelines).</li> <li>• Perform other duties as assigned</li> </ul>	
<b>Experience and Education:</b>	
<ul style="list-style-type: none"> <li>• Must obtain Title 4 certification and Food Handlers Card within 30 days of hire.</li> <li>• Previous bussing and server experience preferred.</li> <li>• Basic math skills required.</li> <li>• Must 18 years of age or older.</li> </ul>	
<b>Physical Requirements</b>	
<ul style="list-style-type: none"> <li>• Frequently stoop, kneel, crouch, or crawl.</li> <li>• Regularly: stand, walk, climb stairs, balance;</li> <li>• use hands to grip, handle, feel, reach;</li> <li>• talk and hear;</li> <li>• lift 25 pounds at waist or shoulder level.</li> </ul>	

Employee Signature: \_\_\_\_\_

Date: \_\_\_\_\_

