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|  **Position Title:** Roadie RepGreeter (Non-exempt) | **Department:**FOH (Front of House) |
|  **Reports to: Department Manager** |
| **Job Summary** |
| The greeter will assist the host with leading the excitement of the RoadHouse Cinemas (RHC) experience, from the first impression to the last impression. Greeters will maintain professionalism in a positive environment, and uphold the quality standard of our products and service to ensure guest satisfaction. He/she will assist in the safety of our guests by utilizing all safety guidelines and policies to ensure guest satisfaction. |
| **Essential Functions** |
| * Multitask with a sense of urgency, while maintaining consistency and accuracy
* Ensure guest safety by following all required safety processes and protocols
* Anticipate guest perception/needs
* Acknowledge guests on premises with a friendly “hello”
* Know and be able to communicate RHC movie ticket and menu specials
* When needed, accurately handle cash, credit and gift card transactions to close out guest tabs
* Use RHC equipment with respect and care (IPads, card readers, venue valet touch screens)
* Cash handling using POS (Point of Sales) system correctly
* When required accurately close out tabs and deliver checks to guests
* Pre bus and clean theatres
* Run drinks and food items in a timely fashion
* Conduct side-work including wrapping silverware, preparing sauces, and all other assigned work
* Regularly check and restock necessary items in theatres
* Engage in teamwork, assisting with all other departments as needed
* Review bathroom cleanliness (per training guidelines).
* Perform other duties as assigned

**Experience and Education:*** Must obtain Title 4 certification and Food Handlers Card within 30 days of hire.
* Previous experience preferred.
* Basic math skills required.
* Must 18 years of age or older.
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| **Physical Requirements** |
| * Frequently stoop, kneel, crouch, or crawl.
* Regularly: stand, walk, climb stairs, balance;
* use hands to grip, handle, feel, reach;
* talk and hear;
* lift 25 pounds at waist or shoulder level.
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Employee Signature: Date: